



about our services

GM Insurance Brokers Ltd

First Floor Offices, 52 Cowick Street, Exeter, Devon. EX4 1AP

1. The Financial Services Authority (FCA)

The FCA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We offer products from a range of insurers.
- We offer products from a limited number of insurers for:
GAP Insurance, Motorists and Commercial Legal Expenses Insurance, Goods In Transit Insurance, Plant Insurance, Engineering Inspection Insurance, Travel Insurance, Personal Accident Insurance, Breakdown Insurance, Rent Guarantee Insurance
Ask us for a list of insurers we offer insurance from.

3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for this service?

- A fee of £
- No fee

You will receive a quotation, which will tell you about any other fees relating to any particular insurance policy.

5. Who regulates us?

GM Insurance Brokers Ltd of First Floor Offices, 52 Cowick Street, Exeter. EX4 1AP, is authorised and regulated by the Financial Conduct Authority. Our FCA Register number is **306130**

Our permitted business is advising on and arranging non investment insurances.

You can check this on the FCA's Register by visiting the FCA's website www.fca.org.uk/register/ or by contacting the FCA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing Write to First Floor Offices, 52 Cowick Street, Exeter, Devon. EX4 1AP

... by phone Telephone 01392 426799

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit. Further information about the compensation scheme arrangements is available from the FSCS.